

SFO

San Francisco
International
Airport

SFO Guest Services



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SFO Wag Brigade

est. 12.03.13





Bengal
Animal Assisted Therapy



Bernardo
Animal Assisted Therapy



Brixton
Animal Assisted Therapy



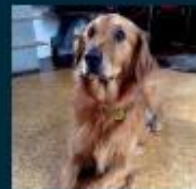
Carson
Animal Assisted Therapy



Chedda Cheese
Animal Assisted Therapy



Cocoa
Animal Assisted Therapy



Cooper
Animal Assisted Therapy



George Morkie
Animal Assisted Therapy



India
Animal Assisted Therapy



Jackie
Animal Assisted Therapy



Kobe
Animal Assisted Therapy



LiLou
Animal Assisted Therapy



Marisol
Animal Assisted Therapy



McCovey
Animal Assisted Therapy



Ollie
Animal Assisted Therapy



Patsy Cline
Animal Assisted Therapy



Poquito
Animal Assisted Therapy



Prancer
Animal Assisted Therapy



Sadie
Animal Assisted Therapy



Sofia
Animal Assisted Therapy



Toby
Animal Assisted Therapy



Tristan
Animal Assisted Therapy



Tzigan
Animal Assisted Therapy



Walter
Animal Assisted Therapy

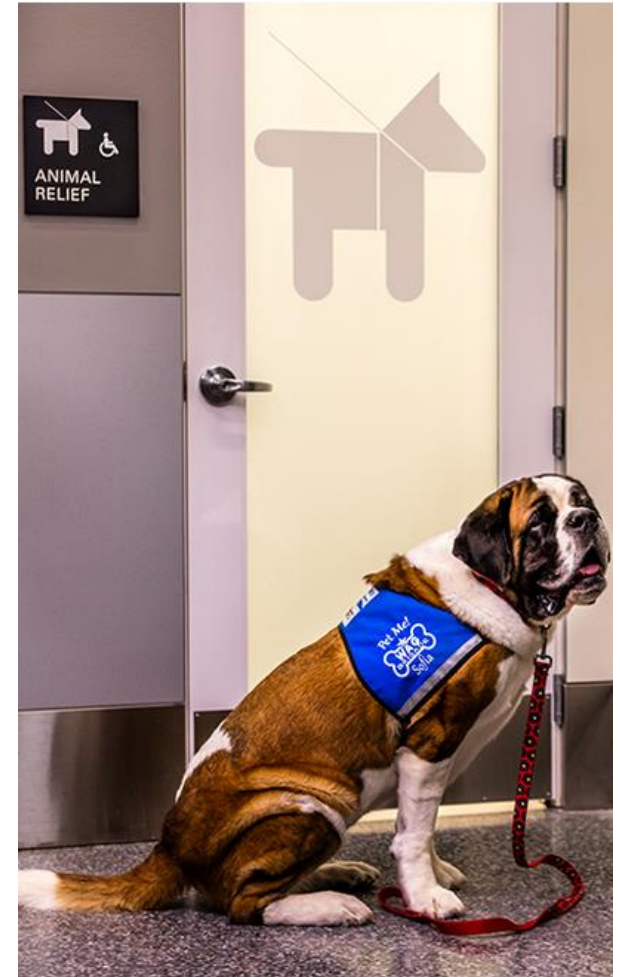


Zippy
Animal Assisted Therapy



Animal Relief Areas

Airports are required to have them,
pre- and post security



Concierge Services

“Airport Butler”

Arrival and Departure Services
Personal Shopping
Delay and Cancellation Support

Airportbutler.com or flysfo.com



Information & Services

Resources abound

Information Desks

Public Facing Kiosks

SFO Guest Services via flysfo.com

Airport Travel Agency

Cloud of Goods

TripTel

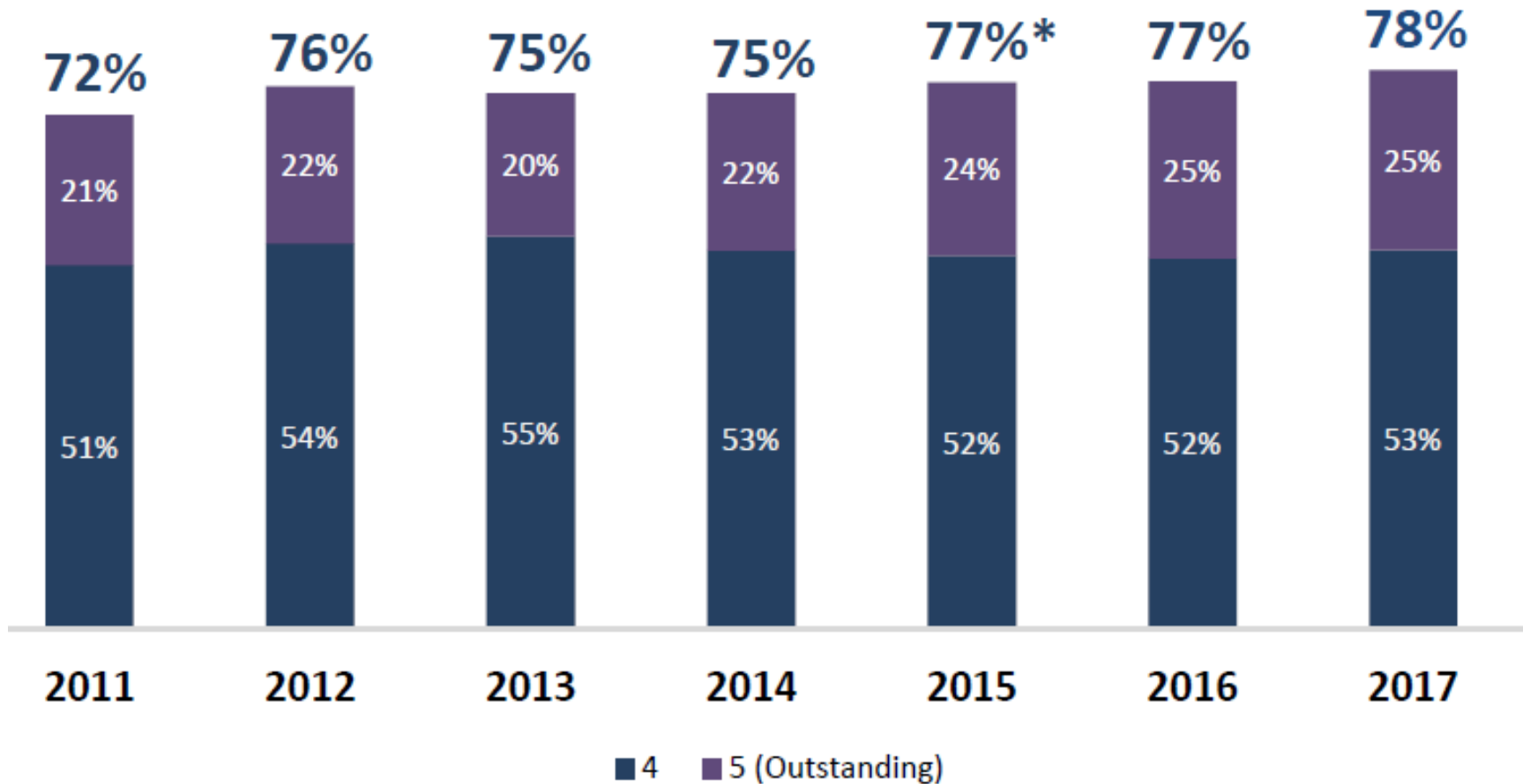


About SFO –

Surveys and Customer Perception

flysfo.com
datasf.org





Airport Service Quality

Worldwide Survey and Benchmarking Program

