



BABTA June 16 speaker

Todd Hunt, Business Humorist

“Communication Bleeps and Blunders in Business”

A major challenge in travel today is communication. You said one thing; your client, partner or colleague heard something else. Nobody was wrong, but now everyone’s confused...and *you* have to deal with it!

This informative and entertaining keynote shares funny, true examples from travel and business that illustrate how we all miscommunicate...and how we can improve.

Learning objectives

1. Tune in to where your listener is “coming from,” and tailor your communication style to convey precisely what you need and avoid surprises later on.
2. Discover the eight problem words that could cost you business.
3. Re-think your voice mail to eliminate confusion and save 240 hours each year.

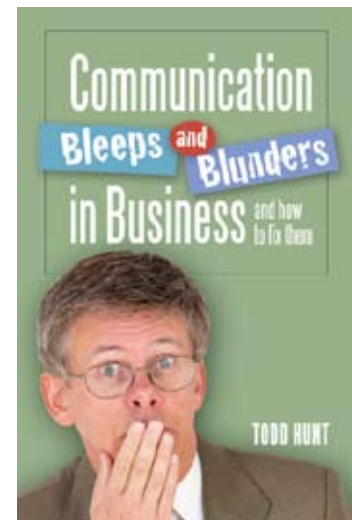
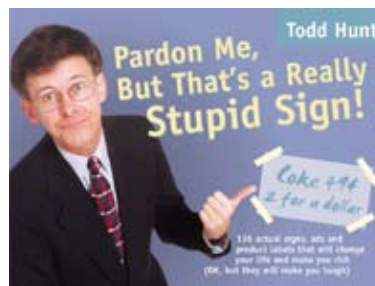
About our speaker

Funnier than a business speaker; more informative than a comedian, **Todd Hunt** speaks to organizations that want to add fun to their events and send members back to work smiling—with tips to improve communication and success.

As an executive at Ogilvy & Mather, one of the world’s largest advertising agencies, he learned the inner workings of communication. Additional positions with an insurance administrator, retailer and his own marketing company provided validation of his communication concepts.

Todd has received stellar evaluations at conferences in such industries as tourism, relocation, event planning, human resources, healthcare and financial services.

Todd Hunt’s books poke fun at communication miscues in today’s business world.



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